

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 27th day of February 2018
In C. G. No: 135/2017-18/Kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Sri. T. Sudhakar Naidu,
1/186,
Chitvel Road,
Gandhi Nagar,
Kodur,
Kadapa-Dist

Complainant

AND

1. Assistant Engineer/O/Kodur
2. Assistant Divisional Engineer/O/Kodur
3. Divisional Engineer/O/Rajampet

Respondents

ORDER

1. Sri. T. Sudhakar Naidu resident of 1/186 Chitvel Road Gandhi Nagar, Kodur presented a complaint before this Forum during the Vidyut Adalat conducted at Kodur on 20.09.2017, wherein he has informed that due to laying of cement roads in the street, the height of the roads are enhanced, thereby electrical lines are having very less clearance from the ground level hence requested to provide new poles duly raising the lines with sufficient clearance from ground level.
2. Responding to the notice Respondent No. 1 has submitted written submission wherein he has explained that LT line ground clearance and replacement of damaged poles at Gandhi Nagar was completed on 20.01.2018. The Respondent has also enclosed a letter of the complainant dated 20.01.2018 addressed to the Chairperson/CGRF wherein the complainant has confirmed about erection of new poles and raising of the ground clearance and conveyed his gratitude in resolving his complaint.

O/C

C.G.No:135/2017-18/Kadapa Circle

DESPATCHED
DATE 2/3/18

3. During the teleconversation with the complainant at 4.50 P.M. on 07.02.2018, the complainant has confirmed about redressal of his grievance.
4. Since the grievance of the complainant has been resolved by the Respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 27th day, of February 2018.

Sd/-	Sd/-	Sd/-	Sd/-
Member (Finance)	Member (Technical)	Independent Member	Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Chief General Manager/Operation)/CGRF/APSPDCL/TPT
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.